Aspiration

- Build strong relationships with families
- Build staff capacity
- Increase opportunities for intervention

Context

- Program size: 773
- Mostly urban
- High number of families in poverty

Plan

Year 1: Increase fidelity of Routines Based Interview administration.
Did we change our focus? Yes, it was an important tool in identification of issues, but wasn't an area that impacted growth for our program.
Year 2: Increase the frequency of home visits

Implementation

- Required staff to choose a family to increase frequency, decrease duration of weekly visits
- Identified peer support for staff challenges

Outcomes

Strengths:
- Increased frequency from 1.5 to 3.8 visits per month
- Staff member: "...she (mom) was able to remember our meeting times because I was coming out more often. I also felt that it kept me on track and kept me from overwhelming her with too much information or too many strategies"  

Challenges:
- Staff buy-in and scheduling challenges
- Identifying families for more intensive focus

Future

- Continue to support relationships with families
- Increase staff capacity with social emotional assessment and intervention
- Monitor program ECO outcomes
- Check staff fidelity on ECO ratings